

Scope of Work

Laundry Services

Client: Genesis Tactical Gear

Location: Head Office – 13140 88 Ave Unit 104, Surrey, BC V3W 3K3

Service Provider: Stitch It

1. Service Overview

Provide professional laundering services for tactical uniforms and gear, including pick-up and drop-off, on a consistent weekly schedule. Services must prioritize cleanliness, garment care, and turnaround reliability to meet operational readiness standards.

2. Pick-Up & Drop-Off Schedule

- **Frequency:** Once per week pick-up and drop off services
 - **Location:** Genesis Tactical Gear, Head Office
 - **Address:** 13140 88 Ave Unit 104, Surrey, BC V3W 3K3
 - **Day/Time:** TBD Based on Genesis' needs
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3. Laundry Volume & Pricing

- **Estimated Weekly Load:** 100–150 lbs of uniforms and gear
 - **Price Range:**
 - **Base Rate (100–150 lbs):** \$1.80/lb
 - **Includes:** Washing, drying, folding, and hanging
 - **Optional Add-ons:** Repairs, re-pressing, or individualized packaging at additional cost
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4. Special Handling & Care

- Use of industrial-grade detergents safe for tactical fabrics (non-bleach, low-fragrance options)

- No shrinkage or fabric damage to uniforms, gear, or patches
 - Maintain integrity of Velcro, zippers, reflective strips, and labels
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5. Rush & Emergency Services

- **Availability:** Rush services available for emergency jobs in **Downtown Vancouver**
- **Turnaround Time:** 24 hours
- **Additional Charges:** Rush fee of \$9.99
- **Coordination:** Requests to be made via phone/email